

# Enhance Employee Experience and Productivity

with VMware Workspace One  
 Delivered by our  
 Professional Services



In today's mobile era, it has become a security concern for IT to allow the employees to work from any device and from any location, as it can potentially cause loss in business due to data leakage.

The workforce, however, now prefers to access enterprise applications and company data across any device, anytime and from anywhere and demands a personalized user experience. This dynamic change in user preference driven by an increase in use of varied devices has created challenge for both IT and HR teams. How would companies cater to such a dilemma of ensuring an amazing employee experience and not compromising on data security?

The worry doesn't stop there. There are a few solutions which help fulfil the above concern, but the companies lack expertise in bringing about this infrastructural change. We now look into how Galaxy Office Automation's expertise in VMware Workspace One helps address these challenges.



## Service Overview

VMware Workspace ONE conceptualizes and implements a unified end-point management and a multi-layered mobility strategy for your business that ensures enterprise data security and privacy measures while also enhancing employee experience. Here's how you can empower your employees to be productive from anywhere, with secure, frictionless access to enterprise apps from any device.

### 1 Streamlined Onboarding

Intelligent Hub Agent is at the center of employee experience delivery, providing services and resources throughout the employee lifecycle from pre-hire and onboarding experiences to day-to-day app access and corporate communications. With VMware Workspace ONE devices can be automatically enrolled out-of-the-box. This reduces IT costs, gives a faster time to employee productivity, and delivers a superior employee experience.

## 2 Consumer-like User Experience for Enterprise Apps

With the right productivity apps at their fingertips, your employees can get more done, faster, from anywhere. VMware's Workspace ONE secure productivity apps are both engaging and intuitive with a consumer-simple experience and industry-leading security.

Here's a short overview of some of these enterprise apps:

**Workspace ONE Intelligent Hub** - Intelligent Hub is the single application you need for work. On any personal or corporate device, you can search for, request, or launch any application with single sign-on, view a personalized feed of corporate communications, complete quick actions, access intranet sites, and connect with colleagues. All with self-service capabilities to keep you productive from anywhere. It also comes with all-in-one unified app catalog where employees can easily search for, view, and launch apps in one place without VPN.

**Workspace ONE Boxer** – There are situations where we need access to our email and work calendar while we are away from our desk. With VMware Workspace ONE Boxer, an enterprise-grade secure email client, you can quickly respond to emails, share your calendar availability and organize your inbox, all from your mobile device.

**Workspace ONE Content** – You can access and share content anytime, anywhere, across repositories quickly and easily with Workspace ONE Content.

**Workspace ONE Web** - Don't worry about the hassle of connecting to a VPN, you can access your company's internal network sites and apps with Workspace ONE Web.

## 3 Intelligence driven Anywhere Workspace

Workspace ONE Intelligence is a core data platform for the anywhere workspace. It aggregates, correlates, and analyzes data from multiple sources and delivers actionable insights across any app and any device.

You can monitor digital workspace metrics that impact employee experience. You can proactively identify issues, perform root cause analysis, and quickly provide a fix.

## 4 Reduce Device Downtime and Maximize Employee Experience

Technological problems are inevitable, and the same digital tools that empower employees one minute can be a roadblock the next, costing organizations millions of dollars a year in lost productivity, employee disengagement, and support.

Workspace ONE Assist is a real-time remote support solution that enables organizations to maximize Employee Experience and reduce TCO. With Workspace ONE Assist, IT and help desk staff can quickly resolve employee device issues, across any use case, with remote view and control capabilities.



## Professional Services

Galaxy Office Automation is a Top Premier Partner of VMware in the country. Our committed team of highly skilled professionals in VMware Workspace ONE for pre- and post-sales implementation possess the following:

- ▶ **Master Specialist – Digital Workspace badges and VMware Certified Professional certifications.**
- ▶ **Expertise in complete on-cloud and on-premise deployments of VMware Workspace ONE.**
- ▶ **Expertise in use case wise configuration and administration in VMware Workspace ONE.**
- ▶ **Expertise in integrating third party solutions with VMware Workspace ONE.**